Alliance for Healthier Communities

Drug Pricing Policy Summit: Patients Redefining Healthcare
The Alliance for Healthier Communities is committed to consistently providing exceptional service and value to its members.

The Performance Management/Information Management Program aims is to provide our members with the tools, skills, data insights and support they need to help them improve the client experience, improve the delivery of cost-effective services and ultimately improve health outcomes; the Triple Aim.
VISION
The best possible health and wellbeing for everyone in Ontario

MISSION
We champion transformative change to improve the health and wellbeing of people and communities facing barriers to health
Community-Governed Comprehensive Primary Health Care

- Alliance membership is unified and organized
- 74 Community Health Centres
- 10 Aboriginal Health Access Centres
- 10 Community Family Health Teams
- 15 Nurse Practitioner-Led Clinics
Alliance for Healthier Communities Strategic Plan: 2015-2020

Championing Transformative Change

In keeping with our Values

Equity: We champion an equitable, inclusive and respectful primary health care system.

Leadership: We challenge the status quo with integrity and transparency and are catalysts for system innovation.

Collaboration: We embrace community-driven cooperation and partner to influence change.

Knowledge: We act and learn from a community-informed and evidence-based approach.

and our Models

We’re striving towards four strategic directions:

1. Champion health equity and population needs-based planning, and challenge systemic inequities to achieve improved health outcomes.

2. Advance people-centred, high-quality primary health care as the foundation of the universal and publicly funded health system to increase access to appropriate services, especially for populations facing barriers.

3. Demonstrate the value and impact of the Model of Health and Wellbeing on the improved health outcomes and experience of people and communities.

4. Advocate for appropriate policies, processes and resources to ensure members are equipped to operate healthy organizations and realize their potential as effective catalysts in system transformation.

To support our mission

We champion transformative change to improve the health and wellbeing of people and communities facing barriers to health.

And achieve our vision.

The best possible health and wellbeing for everyone in Ontario.
Models of Health and Wellbeing

Models = Comprehensive Primary Health Care in Action

- Evidence-based
- CHC/AHAC Board-endorsed
- Evaluation Framework revised to include all aspects of MHWB
- Indicators related to process and outcomes to demonstrate and ensure continued high quality
Information Management Strategy v2.0

1. "Get Electronic"
2. "Share your Data"
3. "Promote Collaboration"
4. "Improve Health"
Value Realization

• 37.5% more advanced use of the EMR
• Improved clinical performance through BI tools
• 7-fold increase in community development programs documented
• 27% more complex clients served
• ER use is 20% less than expected
• 20 Safe Consumption Services reduces deaths
• 30 Social Prescribing projects underway
• High client satisfaction
The dashboards and reports within BIRT are visualizing the millions of service interactions, making quality improvement opportunities obvious, and service enhancements evident to clinicians, teams, and decision-makers.

Dashboards are available in both official languages.
Discussion and Q&A

Thank you/Merci/Miigwetch
Appendix
Alliance Membership Criteria

• Deliver interprofessional primary health care – primary care services in combination with health promotion and community development activities that address all factors impacting health and improve life in the places where people live, work and play;

• Apply community-centred approach to service delivery that incorporates the voice of the community in decision-making, with community governance as its core pillar;

• Support the Alliance’s mission, vision and values;

• Endorse the Health Equity Charter;

• Endorse the Model of Health and Wellbeing or Model of Wholistic Health and Wellbeing as applicable;

• Be incorporated as a not-for-profit organization or be recognized by the Federal Government as a First Nations Government;

• Operate in Ontario; and

• Receive funding for its primary care services from the Ontario government or Federal Government for Indigenous organizations.
Research programs by the Numbers

14
Primary health care research initiatives

20
External studies including opt-in data from our members

23
National & International conferences & presentations

50+
Collaborators from academia, primary care, & public health

6
Peer-reviewed articles in national and international journals
Primary Research Projects

Advancing Access to Team-Based Care (AA-TBC; variable start dates) Principal Investigators: Jen Rayner - Research & Evaluation Lead, Alliance for Healthier Communities; Walter Wodchis - Professor, IHPME at UofT.

An Evaluation of Community Development Initiatives in Ontario Community Health Centres (April, 2018). Robert A. Case - Professor, University of Waterloo.; Jen Rayner - Research & Evaluation Lead, Alliance for Healthier Communities.

Optimizing Canada’s Healthcare for Refugees (April, 2018). Principal Investigators: Astrid Guttman - Chief Science Officer, ICES; Richard Glazier - Primary Care Program Leader, ICES; Jen Rayner - Research & Evaluation Lead, Alliance for Healthier Communities.

Learning Health System for Ontario Primary Care (LeHSON-PC; Jan., 2018). Principal Investigators: Merrick Zwarenstein - Professor, Family Medicine, Western University; Jen Rayner - Research and Evaluation Lead, Alliance for Healthier Communities.


Costing Study (?). Principal Investigators: Jen Rayner - Research and Evaluation Lead, Alliance for Healthier Communities; Walter Wodchis - Professor, IHPME at UofT.